



Broadband Acronyms

PPPoE	Point to Point Protocol Over Ethernet
PSTN	Public Switched Telephone Network
PSU	Power Supply Unit
PTO	Precision Testing Officer
PVC	Permanent Virtual Circuit
PVCC	Permanent Virtual Circuit Connection
RADIUS	Remote Authentication Dial In User Service
RAP	Router Activation Platform
RAS	Remote Access Server
RARA	Rang Ahead Rang After
RASBOX	Remote Access Server Box (Cisco)
RWT	Right When Tested
SCR	Slow Connection Rate
SDH	Synchronous Digital Highway
SDSL	Symmetric Digital Subscriber Line
SHDS	Short Haul Data Service
SIDB	Service Inventory Database
SMC	Service Management Centre
SMDS	Synchronous Multi-Megabit Data Service
SoHo	Single Office Home Office
SNE	Sub Network Element
SSB	Service Selection Barring
SSD	Service Solution Design
SP	Service Package/Service Provider
STB	Set Top Box
TAM	Test Access Matrix
TCP	Transmission Control Protocol
TOS	Termination Of Service
TPON	Telecommunication Over Passive Optical Network
UNI	User Network Interface
URL	Uniform Resource Locator
USB	Universal Serial Bus, Interface
VDSL	Very High Speed Digital Subscriber Line
VOIP	Voice Over Internet Protocol
VP	Virtual Path
VPN	Virtual Private Network
WOOSH	An Internet based Operational Support System

Broadband Acronyms

ACE	Advanced Communication Engineering
ACL	Access Control List
ADSL	Asymmetrical Digital Subscriber Line
ATM	Asynchronous Transfer Mode
AVC	Abortive Visit Charge
BAC	Broadband Assurance Contract
BAD	Broadband Assurance Diagnostics
BB	Broadband
BBFM	Broadband Fault Management
BBIP	Broadband IP Service Identifier
BBNTE	Broadband Network Terminating Equipment
BPS	Broadband Provision System
BOU	Broadband Operations Unit
BTMSP	BT Multi Service Platform
BTWP	BT Wholesale Portal
BWA	Broadband Wireless Access
CAL	Customer Access Link
CAMSS	Computer Assisted Maintenance of Special Services
CAB	Cabinet (Cross connection)
CAP	Capacitance
CAT	Customer Acceptance Testing
CAT5	Category 5 Cable
CBR	Constant Bit Rate
CMC	Customer Management Centre
CRF	Customer Requirement Form
CRD	Cyclic Redundancy Check
CSE	Customer Service Engineer
CSS	Customer Services System
CUB	Customer Usage Billing
CWWC	Confirmed Working With Customer
D-SIDE	Line-DP Side of Cabinet
DACS	Digital Access Carrier System
DCN	Dropped Connection
DCS	Distribution & Customer Services
DHCP	Dynamic Host Configuration Protocol
DMT	Discrete Multitone (USB modem)

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Broadband Acronyms

DN	Directory Number
DNS	Domain Name Server
DP	Distribution Point
DSL	Digital Subscriber Line
DSLAM	Digital Subscriber Loop Access Multiplexer
DSU	Digital Services Unit
E-SIDE	Line-Exchange side of cabinet
ELF	Early Life Failure
EM	Emergency Maintenance
EU	End User
EUDAL	End User Digital Access Link
EUDP	End User Data Path
FMO	Field Maintenance Officer
FNF	Fault Not Found
FOA	First Office Application
FOU	Field Operations Unit
FOOTPRINT	Defined geographical area/group of postcodes
FR	Frame Relay
FRC	Failed Reconfiguration
FTF	Faultsman Test Facility
GPMS	Generic Problem Management System
HEC	Header Error Correction
HDAL	Host Digital Access Link
ICMP	Internet Control Message Protocol
IDC	Insulation Displacement Connection
IOC	Internet Operations Centre
IP VPN	Internet Protocol Virtual Private Network
IP	Internet Protocol
ISDN	Integrated Services Digital Network
ISP	Internet Service Provider
ISU	Interactive Service Unavailable
IVOR	Improving Visibility Of Repair
IVV&T	Integration, Verification, Validation, Testing
LLU	Local Loop Unbundling
LT2TP	Layer 2 Tunnelling Protocol

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Broadband Acronyms

LAN	Local Area Network
LB	Low Band
LED	Light Emitting Diode
LNS	L2TP Network Server
LTRIP	Line Test & Routing Improvement Programme
MBB	Multidata Better Broadband
MSIP	Multi-Services Intranet Platform
MSO	Major Service Outage
MSF	Major Service Fault
MTU	Maximum Transmission Unit
NAT	Network Address Translation
NCB	No Connection To Blue Screen
NCH	No Connection To Home Gateway Router
NCR	No Connection To RAS
NCAS	Network Configuration & Assignment System
NFM	Network Fault Management
NMC	Network Management Centre
NRP	Network Route Processor
NSC	No Synchronisation
NSP	Network Switch Processor
NTE	Network Terminating Unit
NWP	No Web Pages
OAM	Operations, Administration and Maintenance
OCB	Order Control Board
OLOs	Other Licensed Operators
OOH	Out Of Hours
OSD	Operational Service Date
OSS	Operational Support Systems
PAT	Port Address Translation
PEW	Planned Engineering Works
PING	Packet Internet Groper
PoP	Point Of Presence
POTS	Plain Old Telephone Service
PPP	Point To Point Protocol Over Internet
PPPoA	Point To Point Protocol Over Asynchronous Transfer Mode

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