

It's how smart
businesses
manage email

 price pack

What is MessageStream?

MessageStream is the ultimate hosted email management service delivering peace of mind, letting you focus on what's really important... your business.

- Award-winning hosted technology
- Efficient and accurate filtering of spam, viruses and unwanted emails
- Secure message archiving for analysis, compliance and disaster recovery
- It's hosted, so that means there's nothing to install on your network

Hosted is better, and easier

MessageStream is secure email management that works in the cloud - email threats are removed at the Internet-level, far away from your network. Maximum security, minimum investment of resources. It's how smart businesses manage email.

Anti-spam technology

MessageStream's anti-spam technology goes deep... 90 layers deep, in fact. Using sophisticated investigation techniques including both content and reputation-based scanning you get outstanding results.

Secure archiving

MessageStream's archiving service ensures secure long-term storage of your business emails in geographically diverse datacentres. Efficient search-and-recover capabilities means quick access to any needed emails.

Email continuity

Smart businesses always have a backup plan. If your primary email fails or requires maintenance, MessageStream lets you quickly switch to a hot-standby mail server that allows your colleagues and employees to keep vital lines of communication open.

Next-generation Anti-Spam technology

Put simply: MessageStream stops 99% of spam destined for your network.

- More than 90 intelligent tests on each email
- Spam held for 14 days for inspection
- Compatible with any SMTP server

Anti-Spam for your business

MessageStream makes enterprise-class email filtering available to businesses of all sizes. More than 90 deep and intelligent tests are run on every single email, ensuring that 99% of all spam is identified and removed before it even reaches your network.

Positive results, zero intervention

A dramatic reduction in email volume comes with absolutely zero user intervention, zero learning and zero delay. MessageStream liberates time and resources that you can put back into growing and improving your business..

Works with your mailserver

MessageStream works at SMTP-level and can connect with all SMTP mailservers, including Microsoft Exchange, Small Business Server, Lotus Notes, iMail, and any hosted email account.

14 day access to spam

The spam destined for your network is available to view from myMessageStream. Spam can be viewed, analysed and resent by individual users.



Independently tested

In the renowned VBSpam awards, MessageStream successfully identified 99% of spam in multiple contests. "With a spam catch rate of almost 99%, a VBSpam award is very well deserved," commended Martijn Grooten from Virus Bulletin.

Secure archiving in the cloud

MessageStream is clever. It securely archives only 'good' emails, done off-site and in real-time.

- Knows what, and what not to archive
- Efficiently and economically stores messages off-site
- No ongoing management or maintenance
- Dual datacentres means added reassurance

Reliable and complete

MessageStream's proven accuracy at detecting the difference between genuine email and spam means you have a reliable and complete archive of every single email that passes into and out of your business.

A secure email record

Emails are archived ahead of your network - automatically, in the cloud, without your intervention. Get peace-of-mind knowing that copies of your company's messages are stored securely off-site in the event of a data failure or employee dispute.

For compliance

MessageStream is for businesses concerned with compliance or reducing costs associated with necessary email storage. With MessageStream, you get a complete tamper-resistant record of who said what, to whom, and when.

Email recovery

View and retrieve one email independently, or group thousands by date from a single email address or across a domain. MessageStream gives you the flexibility to recover archived emails quickly and easily.

Ensuring email continuity

MessageStream is your back-up plan - if your mailserver breaks, switch to the Emergency Email System.

- Keeps vital lines of communication open during an outage
- Always-ready Emergency Email System ensures high availability
- Fully managed and can be engaged in seconds

Protects your business

MessageStream's email continuity system protects your business in the event of outages on your primary mail server, such as your on-site Exchange Server or Small Business Server.

Standby email system

In the event of a failure, or even during scheduled maintenance, your business can switch to a pre-prepared hot-standby Emergency Email System. During an outage, your team can continue to send and receive vital email communications.

Pre-configured

When a domain or email address is listed in MessageStream for filtering and archiving, it also gets added to the Emergency Email System. This means your team can send and receive emails during an outage, either directly from an email client or webmail.

Business continuity

As part of your Business Continuity planning, a fully functional email system is essential. MessageStream gives you cost-effective access to enterprise-level tools to keep your business running.

Your choice of services...

There are two ways to benefit from MessageStream:

| | StreamFILTER | StreamPROTECT |
|---|--------------|---------------|
| Commercial-grade Spam detection and removal | • | • |
| Integrated anti-virus scanning | • | • |
| Browser-based access to myMessageStream | • | • |
| 14 day secure spam depository | • | • |
| User spam resend facility | • | • |
| Master, Section Manager and User access levels | • | • |
| User account graphical stats by sent email | • | • |
| Master account graphical stats by sent email | • | • |
| Master account graphical stats available online | • | • |
| Anti-Spam level update facility | • | • |
| Primary and optional-secondary delivery servers | • | • |
| Optional 'scanned by' footer with company name | • | • |
| Back-scatter (non-deliverable spam) filtering system | • | • |
| User and domain-wide whitelists | • | • |
| User and domain-wide blacklists | • | • |
| User and domain-wide locked-email rules | • | • |
| Activity log providing full audit trail | • | • |
| User and overall account activity view in real-time | • | • |
| Bounced messages log | • | • |
| 7 days email cache protection | • | • |
| View email and individually extract attachments | • | • |
| Geographically diverse high-speed scanning networks | • | • |
| Secure real-time email archiving | | • |
| Omit archiving on email account | | • |
| User-level restore from archive facility | | • |
| Passworded outbound SMTP route | | • |
| Outbound message archiving | | • |
| User and domain-wide archive rules | | • |
| Archive level notifications | | • |
| Email policy manager | | • |
| Full domain redelivery of archived messages | | • |
| Emergency hot-standby Email System | | • |
| Geographically diverse duplicated secure archives | | • |
| Internal archiving from Exchange Server (additional cost applies) | | • |

Try MessageStream

See for yourself how MessageStream performs. Try it for free for 14 days with no commitment and no obligation.

- 14 day free trial
- No obligation to buy
- Full and free skilled technical support
- Free set-up guidance and help

It's easy to try MessageStream

As a live, on-demand email management service, you can quickly and easily plug-in your email to MessageStream because there's no software or hardware to install.

Within just a few hours you can have full perimeter-based protection for your entire email system.

MessageStream promise

Being part of the MessageStream network means you not only benefit from superior email security, but also get a comprehensive and industry-leading promise to you and your business...

- **No long-term contracts**

Use MessageStream for one month or indefinitely - the choice is yours because there are no tie-ins, no surprises, and no long-term commitments.

- **Always available**

MessageStream will be there all the time. And if not, you'll get a refund of 5 full day's payment, even if the service is unavailable for just 1 minute.

- **Free unlimited technical support**

Business-grade skilled technical support is available to you on a free-phone number as and when you need it, for as long as you need it.

- **No set-up fees**

The amount you see is the amount you pay. There are no set-up charges or hidden payments.

- **30 day money-back guarantee**

Not only are there no long-term commitments with MessageStream, if you're not entirely satisfied with the service within the first 30 days, you'll get a full and complete refund.

What businesses say...

A combination of first-class customer service, with world-renowned threat prevention technology, MessageStream is highly valued by its customers...

"We are immensely pleased with MessageStream. The technical and customer service are both fantastic. Now our server doesn't have to mess around all day dealing with spam – its average CPU usage has dropped from 95% to under 15%."

Simon McLean, ClickTravel

"MessageStream is blocking somewhere in the region of 20,000+ emails a week! That's junk that used to be processed here, junk that would from time to time cause our Exchange Server to hang, requiring a reboot and network wide disturbance to recover from. It's now quite rare to get spam mail here."

Duncan Gornall, Knowsley Hall and Safari Park

"MessageStream is an excellent product, but more importantly for us was the level of knowledge from all members of the MessageStream team. Any questions I had were dealt with quickly, accurately and without fuss. No call centres, PIN numbers, passwords, etc. Just a knowledgeable person at the end of the phone line."

Richard Alexander, Prism IT

"The service has been excellent from the very start. Everything from the transition to SMTP mail to effective spam filtering (a serious issue for us) worked perfectly. Having spent many frustrating hours dealing with numerous 'technical support' hotlines in the past, it has been a relief to work with a professional and effective service."

Neil Bainbridge, Sollich (UK) LTD